Welcome to your Water District, Harris County Municipal Utility District No. 119, “The District”. You may request water and sewer services for your residence or establishment by calling the District’s Operator, Regional Water Corporation, 12841 Jones Rd, Suite 120, Houston, Texas 77070 at (281) 897-9100. Your service request will be responded to as soon as possible. A summary of the District’s Water and Sewer Rates is shown below for your information.

The District is a governmental entity established by Texas law to provide water and sewer service to local areas. It is governed by a Board of Directors who are elected by qualified voters within the District. The District is responsible for providing water and sewer services to the area within the boundaries of the District but has no authority over streets, roads, and police or fire protection services. Any questions or information regarding such services should be directed to other authorities.

Should you have any questions regarding the District functions or operations, you are invited to attend the meetings of the Board of Directors which are normally held at noon on the first and third Thursdays of each month at the office of the Attorney’s offices located at 6750 West South Loop, Suite 250 Houston, TX 77401. Please call our office at (281) 897-9100 to confirm since meetings are rescheduled from time to time.

**RATE SCHEDULE SUMMARY**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Water Use - 1st 5,000 gallons</td>
<td>$11.25</td>
</tr>
<tr>
<td>Over 5,000 and up to 10,000 gallons</td>
<td>$0.75 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 10,000 and up to 15,000 gallons</td>
<td>$0.95 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 15,000 and up to 20,000 gallons</td>
<td>$1.15 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 20,000 and up to 25,000 gallons</td>
<td>$1.35 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 25,000 gallons</td>
<td>$1.50 for each 1,000 gallons</td>
</tr>
<tr>
<td>Residential Sewer Use - 1st 5,000 gallons</td>
<td>$12.50</td>
</tr>
<tr>
<td>Over 5,000 and up to 10,000 gallons</td>
<td>$0.50 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 10,000 and up to 15,000 gallons</td>
<td>$0.75 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 15,000 and up to 20,000 gallons</td>
<td>$1.00 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 20,000 and up to 25,000 gallons</td>
<td>$1.25 for each 1,000 gallons</td>
</tr>
<tr>
<td>Over 25,000 gallons</td>
<td>$1.50 for each 1,000 gallons</td>
</tr>
<tr>
<td>Letter Charge</td>
<td>$8.00</td>
</tr>
<tr>
<td>Late Charge</td>
<td>15% of delinquent bill</td>
</tr>
<tr>
<td>Application Fee</td>
<td>$15.00</td>
</tr>
<tr>
<td>Returned Check Fee</td>
<td>$30.00</td>
</tr>
<tr>
<td>Reconnect Fee (if service terminated)</td>
<td>$65.00</td>
</tr>
<tr>
<td>Penalty for Tampering with Meter</td>
<td>$75.00</td>
</tr>
<tr>
<td>Security Deposit</td>
<td>$150.00, $100.00 with proof of ownership</td>
</tr>
<tr>
<td>VFD (voluntary fire department)</td>
<td>$5.00 (optional)</td>
</tr>
</tbody>
</table>
As a provider of public drinking water and municipal wastewater treatment services, the District must comply with strict Federal, State and Local rules and regulations designed to protect public health and our environment.

The District requires completion and submission of the attached Water and Sewer Service Application along with security deposit and application fee payment to our office prior to connection of water service.

Additionally, the District is required by State law to have a properly completed and signed Service Inspection Certification and/or Backflow Prevention Assembly Test and Maintenance Report on file for any new plumbing construction or where an unacceptable plumbing condition exists.

These forms are required by law to protect your drinking water system from contamination and we understand that these forms may be confusing. In order to minimize confusion, the following brief explanation of each form is provided for your use.

**WATER AND SEWER SERVICE APPLICATION**

This application provides general information about the District and the District’s requirements established to protect you as a valued Customer and the District.

The application must be completed and returned to our office along with security deposit and application fee payment within twenty (20) days of starting your service to avoid termination of service.

**SERVICE INSPECTION CERTIFICATION**

This form must be completed and returned to our office prior to providing continuous service if your home/building is new or if any major plumbing modifications were made after January 1, 1996.

Additionally, existing service connections may be required to complete a service inspection certification if there is a reason to believe that a cross-connection or other unacceptable plumbing practice exists on the Customer’s plumbing.

This certification must be completed by an inspector authorized by the Texas Natural Resource Conservation Commission, “TCEQ”, to perform such inspections. A licensed plumber is authorized by the TCEQ to perform this inspection for residential connections. For nonresidential connections, please contact the TCEQ office for authorized inspectors.

It is the Customer’s responsibility to have the form completed and the original signed form submitted to our office.
This form must be completed and returned to our office if a testable backflow prevention device has been installed in your plumbing system (including sprinkler systems) after January 1, 1996. Backflow prevention devices must be installed at any locations where there is a potential for contamination of the Customer’s drinking water plumbing or the District’s water system, in accordance with the guidelines adopted by the District or applicable laws and regulations.

If a cross-connection between the District’s water system and a potential source of contamination is discovered, such cross-connection must be isolated from the District’s water system by a containment air gap or a mechanical backflow prevention device, which must be tested upon installation.

Additionally, if a “high health hazard” potential exists in your plumbing system, it must be protected by an appropriate backflow prevention device and must be inspected annually. The TCEQ defines “high health hazard” as cross-connection, potential cross-connection or other situation involving any substance that could cause death, illness, spread of disease, or has a high probability of causing such effects if introduced into the potable drinking water supply.

An inspector authorized by the TCEQ to perform such inspections must complete this form. An authorized inspector shall have completed appropriate training and passed an examination administered by the TCEQ or State Fire Marshall’s Office and accredited as a “General Tester” or “Fireline Tester”.

It is the Customer’s responsibility to have the form completed and the original signed form submitted to our office.
HARRIS COUNTY
MUNICIPAL UTILITY DISTRICT NO. 119

WATER AND SEWER SERVICE APPLICATION

Address for Water and Sewer Service __________________________________________
________________________________________________________________________

Address to Send Bill (If different from above) __________________________________
________________________________________________________________________

Check one box for Security Deposit category. To qualify for the Residential Owner
Security Deposit, you must submit proof of ownership or similar documentation with
this Application.

☐ I Own/Am buying Residence  ☐ I Lease/Rent Residence
($100.00 Security Deposit) ($150.00 Security Deposit)
with proof of ownership
☐ Commercial or Business Establishment
(Security Deposit to be determined by District)

Names of those responsible for payment of water and sewer bills:

1. Name ___________________________ Address (If different from above)
   __________________________________
   Driver’s License No/State ____________ ______________
   Home Phone Number ________________ Work Ph No. __________

2. Name ___________________________ Address (If different from above)
   __________________________________
   Driver’s License No/State ____________ ______________
   Home Phone Number ________________ Work Ph No. __________

The undersigned acknowledge that we are requesting water and sewer to be supplied
by HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 119, “THE
DISTRICT”. The above listed persons have requested water and sewer service and
are responsible for payment for services provided and related charges.

In consideration of the payment of the Application Fee of $15.00 (fifteen dollars &
zero cents) and the appropriate Security Deposit amount and in consideration of the
mutual promises and covenants of the parties, we agree, acknowledge and understand the following:

1. That the DISTRICT itself or by and through its authorized agents have the power to terminate water and sewer services if any of the following events occur:
   a. The water bill is not paid in full within twenty (20) days after the billing date.
   b. There exists an obstruction that interferes with the proper reading of the meter and said obstruction is not removed within three (3) days after notice.
   c. Any other violation of the DISTRICT’S rate order and rules and regulations is reported and not corrected within five (5) days of notice from the DISTRICT or its agents.
   d. The Water and Sewer Service Application required herein is not received by the DISTRICT within twenty (20) days after starting water and sewer services in the DISTRICT.

2. We understand that the DISTRICT will forward notice to us before termination. The notice; however, we agree and acknowledge, will be sufficient if mailed by regular mail sent to the billing address above. If payment of the bill for water and sewer services is not made within ten (10) days after the notice is mailed, you have the right to terminate our water and sewer services without further notice. We also understand that if water and sewer services are terminated, a reconnection fee will be charged. We release the DISTRICT and its authorized agents from any and all liability for terminating services if any of the rounds for termination referenced in item 1. exist.

3. We further agree that if we move without paying the last bill or any previous bill for water and sewer services, then the DISTRICT will file and adverse credit report with a credit bureau agency.

4. We agree to advise the DISTRICT of any change in our phone number or billing address.

5. We understand that we can appeal any notice of termination of services or any billing charges by contacting the District’s Operator, Regional Water Corporation, or any successor by phone, facsimile or mail.

Forward this Application, with the $15.00 Application Fee and the appropriate Security Deposit of either $100.00 (fifty dollars & 00 cents) if you own or are buying the residence served, $150.00 (one hundred dollars & 00 cents) if you rent or lease the residence served or a Security Deposit to be determined by the District (typically 3 months average water and sewer charges) if the establishment to be served is a commercial connection.
State of Texas law provides our Customers the right to request that the DISTRICT or its agents do not disclose certain confidential information in accordance with Vernon’s Annotated Civil Statutes, Article 1446H, Sections 1 - 6. Confidential information includes your address and telephone number. If you wish to request this confidentiality, you must check the box below

☐ I request that the DISTRICT or its agents do not disclose confidential Information.

Please complete, sign and return this Application along with your payment to the address below. Please make check payable to HARRIS COUNTY MUD NO. 119.

Harris County MUD No. 119
P.O. Box 690406
Houston, Texas 77269-0406

EXECUTED this ___________ day of _____________ 20 _____

_________________________________________  ____________________________
Signature of 1st Responsible Party  Signature of 2nd Responsible Party
CERTIFICATE OF ACKNOWLEDGMENT OF NOTARY PUBLIC

STATE OF TEXAS

COUNTY OF ______________________

This document was acknowledged before me on this ________________ [DATE] by

__________________________________________ [NAME OF PRINCIPAL]

[NOTARY SEAL]  

SIGNATURE OF NOTARIAL OFFICER

My Commission Expires ________________
Harris County MUD No 119

You can pay by credit card, debit card or eCheck. Visa, MasterCard, Discover, and Amex are all accepted.

Harris County MUD No 119 has teamed up with First Billing Services to provide more choices to our customers. Please review the information below for options available through First Billing Services:

- **Web payments:** Log onto [https://www.regionalwater.net/](https://www.regionalwater.net/) to access the online portal. You can register your account, OR pay as a guest!

- **Live agent assisted payments:** call 1-855-270-3592.

- **Automated phone payments:** Call Harris County MUD No 119 (Integrated Voice Recognition System) and follow the prompts. This service is available 24/7. **877-556-3964**

- **Text & Pay:** A new and exciting feature available to you! Register your account via the online portal to sign up for Text & Pay.

- **Automatic Monthly Payments:** Log in online OR contact First Billing at 1-855-270-3592 to sign up for auto payments. You can select your payment method, pick your date, and the payment amount. Each month, you will receive emails confirming the payment was successful.

While you will be paying your bill to your water district; First Billing Services assesses a fee for each **credit/debit card (3.99%) and eCheck ($0.99) transaction**, while using these convenient services.

For more information or assistance with registration; Call First Billing at 1-855-270-3592 or visit the website at [https://www.regionalwater.net/](https://www.regionalwater.net/)